

California Public Utilities Commission  
Consumer Service and Information Division

**Water Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**September 2016**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **September 2016**, broken down by the type of the contact (i.e. Category).

**Table 1 - Water Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTB206	Alisal Water Corporation	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA210, SWR210	California American Water Company	4	1	5	1	2	3	-	-	-	-	-	-	1	-	1	1	-	1	-	-	-	10
WTA60	California Water Service Company	11	2	13	3	1	4	-	1	1	-	-	-	1	1	2	8	1	9	-	1	1	30
WTD70	Cobb Mountain Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTB61	Del Oro Water Co., Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA133	Golden State Water Company	6	5	11	-	-	-	-	1	1	-	-	-	-	-	-	2	-	2	-	-	-	14
WTA162	Great Oaks Water Company	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTA346	Liberty Utilities (Apple Valley Ranchos Water) Corp.	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
WTA133	Liberty Utilities (Park Water) Corp.	2	-	2	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	4
WTA337	San Gabriel Valley Water Company	2	2	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
WTA168	San Jose Water Company	5	9	14	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	15
WTD440	Sierra Park Water Company	-	1	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	2
WTA339	Suburban Water Systems	6	3	9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	9
	<b>Total</b>	39	26	65	6	4	10	-	2	2	-	-	-	3	1	4	13	1	14	-	1	1	96